Blue Prism Mainframe Guide IBM iAccess Client Solutions

Document Revision 1.0



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Introduction

Blue Prism does not currently support IBM iAccess Client Solution (ACS) using EHLLAPI Interface. The ACS software can however be automated with Blue Prism using specific configuration. ACS is a Java application and the configuration steps include using Java spy mode.

A troubleshooting section is provided at the end of this guide to assist during configuration.

Pre-requisites

The following are recommended versions (as opposed to specific requirements):

- Blue Prism versions: v6.0.0 and later Note: This guide has been written using Blue Prism v6.5.1 and some of the screen shots may differ from the version being used and have been provided where possible.
- IBM iAccess Client Solutions v1.1.7.3 (Windows 7 only) or later Note: The version used in this guide is v1.1.8.0 (32-bit)
- Window 10 Operating System Note: Version used in this guide is 64-bit

• Java Runtime v1.8.221 (32-bit)

Note: Java 32-bit <u>must</u> be installed, even if the Operating System is 64-bit, for Blue Prism to successfully connect to the emulator

• The PCSHLL32.DLL library

Note: The "PCSHLL32.dll" library is a system file which provides functions required. For more information refer to the IBM website:

https://www.ibm.com/support/knowledgecenter/en/SSEQ5Y_12.0.0/com.ibm.pcomm.doc/books/html/em ulator_programming07.htm

Interface	Entry Point	Header File	LIB	DLL
IBM Standard (16-bit)	hllapi	hapi_c.h	PCSCALLS.DLL	PCSHLL.DLL
IBM Standard (32-bit)	hllapi	ehlapi32.h	EHLAPI32.LIB	EHLAPI32.DLL
IBM Enhanced (32-bit)	hllapi	hapi_c.h	PCSCAL32.LIB	PCSHLL32.DLL
WinHLLAPI (16-bit)	winhllapi	whllapi.h	WHLLAPI.LIB	WHLLAPI.DLL
WinHLLAPI (32-bit)	winhllapi	whllapi.h	WHLAPI32.LIB	WHLAPI32.DLL



Supported versions of the emulator are available for download from the IBM website (account required):

https://www-01.ibm.com/support/docview.wss?uid=isg3T1026805

iAccess Client Solutions Installation

Once the download is unpacked, the install files will reside in the directory specified during that process. For example, in below screenshot this was specified as C:\ACS. The iAccess is then installed using the installer program found in the **Windows Application** sub-folder of that directory:

Windows_Applic	ation					
File Home	Share View					
Pin to Quick Copy access	Paste Cut Paste Paste shortcut	Move Copy to * Copy	New folder	witem • sy access • P	roperties	Select all
CI	ipboard	Organize	New		Open	Select
← → * ↑	> This PC > Local Disk	(C:) > ACS > Windows_Applica	tion			
	Name	^ Date	modified	Туре	Size	
🖈 Quick access	📓 install_acs_32.j	s 12/0	3/2018 5:52 PM	JavaScript Fil	e 4	5 KB
len OneDrive	install_acs_32_	allusers.js 12/0	3/2018 5:52 PM	JavaScript Fil	e 4	5 KB
This PC	install_acs_64.j	s 12/0	3/2018 5:52 PM	JavaScript Fil	e 4	5 KB
3D Objects	💰 install_acs_64_i	allusers.js 12/0	3/2018 5:52 PM	JavaScript Fil	e 4	5 KB
Deckton	QuickStartGuic	ie.html 27/0	3/2018 12:04	Firefox HTM	L Doc 1	I KB
Descop	📓 uninstall_acs.js	12/0	3/2018 5:52 PM	JavaScript Fil	e s	9 KB
Documents Downloads						
h Muric						
Pictures						
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Local Dirk (-					
LOCAL DISK (

Select the required 32-bit or 64-bit installer depending on the Operating System bitness in use.

In this guide, the "install_acs_64" (64-bit) package was installed.

As part of the installation process, a shortcut is placed on the User Desktop. The shortcut links to the executable **acslaunch_win-64.exe** which is located in folder **C:\<install folder>\Start Programs\Windows_x86-64**:



iAccess Client Solutions Configuration

Perform the following steps to configure iAccess Client Solutions:

1. Launch the iAccess Client Solutions interface and click on the **5250 Session Manager** to reveal the configuration screen:



2. When the Session Manager window appears, click the New Display Session button:

He IBM i Access Client Solutions - Session File Edit View Tools Help	Manager	-		×
Configured Sessions	Active Sessions			
		S	tart	
		New Disp	olay Sessio	n
		New Prin	ter Sessio	m
		New Mult	ple Sessio	ins

3. When the **5250 Display** window appears, under **Connection**, set the **Session Name** value to a suitable name (e.g.: "**BP5250 Display**"). Enter the *Mainframe IP Address or Hostname* in the **Destination Address** field and the port number in the **Destination Port** field (this information can be obtained from the customer's IT team, or by looking at the settings of an existing session):

Configure Mainframe connection:

- a. Session Name
- b. Hostname or IP address of Mainframe
- c. Connection Port



4. Select the **Preferences > Start Options** view and set the **Session ID** to **A**. Click the **OK** button at the bottom of the window to launch the Session.

5250 Display				×
Connection	Start Options			
Advanced Associated Printer	Session ID	A	~	
Backup Servers	- Auto-Start Options	Automatic	^	
TLS/SSL	Macro	A	_	
Screen	Name	c		
Font	Name	D		
Print Screen	Parameter (Optional)	E		
Start Options	Auto-start HLLAPI Enabler	G	~	
Language				
	OK Cancel	Keyboard Help		

The ACS emulator session starts automatically.

5. Enter Signon Information (User and Password) and click OK.

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💂 A - BP5250 Display			-	- 🗆	\times
File Edit View Communication Actions Window Help					
Fe Fe fe 🛧 🛃 🕄 ⊘ 💷 🧌 🐻 🚟 📟 💥 🍰 🚢	🗄 🔐 🎁 🧟)			
Signon	to IBM i ┌Signon inforr	X			
	System: User:	localhost			
	Password:	•••••			
		OK Cancel			
			▲) <u>-</u> 2	•]	10,

- 6. Wait for the Emulator Session to come up and connect to the host.
- 7. Confirm the title bar reads A BP5250 Display (i.e.: Session ID Session Name):

🖳 A - BP5250 Display		- 🗆 X
File Edit View Communication Actions Window Help		
🖫 🖻 🏦 🛧 🛃 🕢 💷 🆏 🧊 🚟 📟 💥 🍰 🚢 👌 I	≝ 🗒 😨	
Progra	mmer Menu	
		System: PUB1
Select one of the following:	1.6	
1. Start AS/400 Data File Util 2. Nork with BS/400 Owerv	reA	
3. Create an object from a sou	rce file	object name, type, pgm for CHD
4. Call a program		program name
5. Run a command		command
6. Submit a job		(job name), , , (command)
7. Go to a menu		menu name
9 Design display format using	503	(srembr), (type)
90. Sign off	SPR .	(*nolist, *list)
Selection	Parm	
Туре	Parm 2	
Command		
Source file	Source libr	ary *LIBL
Object library	Job descrip	tion *USRPRF
F3=Exit F4=Frompt	P6=Display	messages P10=Command entry
F12=Cancel F14=Work with submit		F18=Work with output
		·
,		, , ,

 In the menu bar, click 'File > Save As', then provide a filename (e.g.: BP5250Display.hod) and save the Session File.

Note: The location of the saved session file (.HOD) can vary. Sometimes, the file is stored in the user's Documents folder (e.g.: C:\Users\<user>\Documents\IBM\iAccessClient\Emulator) and other times, it may be stored in the user's specific AppData location (e.g.: C:\Users\<user>\AppData\Roaming\...)

🖳 A - BP5250 Display							- 0	×
File Edit View Communication	on Actions Window He	lp						
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		Proc	grammer Men	ц				
	🖳 Save WorkSta	tion Profile				×	PUB1	
1. Star	ta: Save in:	Emulator		~	🦻 📂 🛄 •			
2. Work	W11							
3. Creat	te i Ga	As40023.hc	bd				1 for CHD	
4. Call	Recent Items	-						
6. Subm	iti						ud)	
7. Go t	o a							
8. Edit	a : Desktop							
9. Desi	gn (
90. Sign								
Selection .	Documents							
Type	• •							
commence								
Source file	This PC						BL	
Object libra:	ry .						RPRF	
27.2 - 17 - 17 - 1	. 🇳	File name:	BP5250Display			Save	antru	
F12=Cancel	Network	Files of type:	WS Profiles (*.hod)		~	Cancel	h output	
			(
							• _%	5

9. Close the emulator window by clicking the **CLOSE** button on the right side of the title bar (i.e.: '**X**'). The window should close without prompting to save changes.

Note: Changes made to the window size save automatically.

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10. Return to the Session Manager window. Check if you see the BP5250Display session (as shown below):

Have IBM i Access Client Solutions - Session N File Edit View Tools Help	Manager	-		×
Configured Sessions	Active Sessions			
		S	tart	
		New Disp	olay Sessi	on
BP5250Display		New Prin	ter Sessi	on
		New Multi	ple Sessio	ons
]		
C:\Users\ <user> \Documents\JBM\AccessClien</user>	t\Emulator\BP5250Display.hod			

Emulator File Home Share View							× ^ ?
Pin to Quick Copy Paste	Move Copy to v to v	New item ▼ ↑ New folder	Properties	Select all Select none			
Clipboard	Organize	New	Open	Select			
☑ 📕 🗌 📼							
\leftarrow \rightarrow \checkmark \uparrow \square \rightarrow This PC \rightarrow Document	ts > IBM > iAccessClient > Emu	llator >			~ Ö	Search Emulato	r ,P
🛄 Desktop	^ Name	^	Date modifie	d Type		Size	
Documents	HOD	Data	18/08/2019 9	:32 AM File folder			
🖶 Downloads	acssn	n.ini	1/03/2020 12	:28 PM Configuratio	on sett	1 KB	
h Music	0 BP52	50Display.hod	1/03/2020 12	:28 PM HOD File		11 KB	
Pictures	🗋 IBMi.	kmp	18/08/2019 9	:32 AM KMP File		1 KB	
Videos							
🏪 Local Disk (C:)	~						
4 items							

11. If the **BP5250Display** session is *NOT* displayed in the Session Manager, it is because the Session Manager is not pointed to the directory containing the **BP5250Display**.*hod* file you created. On the **File** menu, click **Change Directory**. Navigate to the directory containing the saved session file, select **BP5250Display**.*hod* and then click **Open**.

The **BP5250Display** session should now appear in the Session Manager window (as depicted in a previous screenshot).

∺æ IBM i A	Access Client So	olutions - Session	n Manage	r		_		×
File Edit \	/iew Tools He	elp						
Chan	ge Directory	ons		Active Sessions				
Defau	It Directory					:	Start	
Impo	rt				Γ	New Dis	nlav Sessi	nn
Exit o	n Start	2						
Evit		lisplay				New Pri	nter Sessio	n
EXIL					[New Mul	tiple Sessio	ons
I								
Change the	directory used by	y the configured s	essions list	:				

12. In the Session Manager, double-click the BP5250Display display to Launch BP5250Display session.

Blue Prism Configuration

Since the IBM iAccess Client Solutions is a Java-based application and the emulator itself is a Mainframe application, it is necessary to create two separate Business Objects.

One Business Object is used to spy ACS GUI screen by Java Spy mode and/or other spy modes, and the second Business Object is used to spy the Mainframe screen using the Mainframe Spy mode.

Business Object 1 (ACS GUI screen):

The first Business Object is to Launch/Attach the ACS GUI and logging in to Mainframe. This needs to use the Java Spy mode.

Application Modeller	? – 🗆 🗙
Define the elements of a	application that will be used by Object Studio
	Application Model belongs to this Object
Application Explorer	Application Name
Launch ACS Element1	Launch ACS Enter the path to the application's JAR file, or use the Browse
	button C:\ACS\acsbundle.jar Browse
	Enter the command line parameters (if any) to be passed to the target application
	Enter the working directory which the target application will use
	Select the Application Manager mode Embedded (default)
	Provide the time that the object will wait for the application to respond before throwing an exception Days Hours Mins Secs
	If necessary, enter any options specific to this target application, as directed by Blue Prism technical support.
Add Element Child	Launch Diagnostics Application Wizard
	OK Cancel Apply

Application Modeller					7	, _		Х	్ - ి - [ి Zoom 100
Define the elements of a	n a	applicatior	n that will b	e used	by Object S	tudio			
									Store In:
		Application (Model belong	s to this	Object				
Application Explorer	E	lement Detail	s						
Filter the tree	N	lame	5250 Session N	/lanager					
	C)escription							
5250 Session manager	E	lement Type	Java		✓ Data Type	Text		\sim	
		Attributes N	lotes						
	1	A Name		Match?	Match Type	Value			
		Active			= (Equal)	False		^	
		Allowed Acti	ons	\checkmark	= (Equal)				
		Ancestor Col	unt		= (Equal)	11			
		Armed			= (Equal)	False			
	-	Busy			= (Equal)	False			
	1	Checked			= (Equal)	False			
		Child Count			= (Equal)	0			
		Collapsed			= (Equal)	True			
		Description		\checkmark	= (Equal)				
		Editable			= (Equal)	False			
		Enabled			= (Equal)	True			
	1	Expandable			= (Equal)	False			
	1	Expanded			= (Equal)	False			
		Focusable			= (Equal)	True		~	
Add Element Child		Clear			H	ighlight	Identify		
	_				or	C	Spy	Eleme	ent
					OK	Cancel	Оре	en App	plication Navigator
							Оре	en Ul A	Automation Navigator

IBM i Access Client Solutions	– 🗆 X	Select Element				- 0	×
IBM i Access Client Solutions IBM i Access Client Solutions File Edit Actions Tools Help System: <select a="" system=""> General General</select>	E IIIIII EXEMPTION EXPLANTION EXPL	Select cernent Select an item from the tree b Available Elements	elow to copy the attributes to your Show Invisible Elements	Application Model Attributes Attributes Attributes Anne Child Count X V With Height Ancestor Count Ordinal Role Description Name VirtualName VirtualName VirtualName VirtualName Explored Editable Enabled Enabled Epandable Epand	Value 0 336 655 127 16 11 1abel S250 Session Manis S250 Session Manis S250 Session Manis False False False False True False Fa	sger iger	~
		Refresh			ОК	Car	ncel

To Attach the new window Session Manager, sometimes, another Business Object may need to be created.

Application Modeller	? – 🗆 X
Define the elements of ar	application that will be used by Object Studio
	Application Model belongs to this Object
Application Explorer	Application Name
T Filter the tree X	Launch ACS Attach
En Launch ACS Attach 5250 Session	Enter the window title of the target application (the wildcards *, ?, # are valid) *IBM*
	Enter the Windows process name of the target application java*
	If not found for attaching, your application may be launched automatically if desired. Enter the path of your java application, or leave blank to receive an error in this situation instead.
· ·	C:\ACS\acsbundle.jar Browse
	Enter the command line parameters (if any) to be passed, when the specified executable is launched
	Select the Application Manager mode
	Embedded (default) \checkmark
Add Element Child	Provide the time that the object will wait for the application to respond before throwing an exception
	OK Cancel Apply

Application Modeller				?	, _		×	5-0-6	Zoom 100
Define the elements of a	in applicatio	n that will b	e used	by Object St	tudio				
								Store In:	0
	Application	Model belong	gs to this	Object					
Application Explorer	Element Deta	ils							
Filter the tree	Name	5250 Session							
- Launch ACS Attach	Description								
5250 Session	Element Type	Java		✓ Data Type	Text		\sim		
	Attributes	Notes							
	A Name		Match?	Match Type	Value				
	Active			= (Equal)	False		^		
	Allowed Ac	tions	\checkmark	= (Equal)	click				
	Ancestor Ce	ount		= (Equal)	7				
	Armed			= (Equal)	False				
	Busy			= (Equal)	False				
	Checked			= (Equal)	False				
	Child Count	t		= (Equal)	0				
	Collapsed			= (Equal)	False				
	Description	1	\checkmark	= (Equal)					
	Editable			= (Equal)	False				
	Enabled			= (Equal)	True				
	Expandable	<u>.</u>		= (Equal)	False				
	Expanded			= (Equal)	False				
	Focusable			= (Equal)	True		~		
Add Element Child	Clear			Hi	ighlight	Identify	•		
					Cancel	Spy El	leme	nt	
				UN	cancer	Open	Арр	lication Navigato	or 👘
						Open	UI A	utomation Navig	jator



For more details on how to spy a Java application, refer to the <u>Java Automation Guide</u> Guide available from the **Blue Prism Portal > Documents** section.

Business Object 2 (Mainframe screen):

The following instructions work only with an open session, i.e. the ACS Mainframe session emulator must be running already before attempting to Attach.

After launch and logging in to the Mainframe screen (the session is opened), the second Business Object is going to connect to the running session and use Mainframe Spy mode.

- 1. Create a new Business Object.
- 2. In the Application Modeller Wizard select Mainframe Application, then click Next.

Application Modeller Wizard			?	×
Application Modeller				
Indicate what type of application you are using				
O Java-based Application				
Browser-based Application (Chrome, Firefox)				
O Browser-based Application (Internet Explorer)				
Mainframe Application				
< B	ack	Next >	Cancel	

3. For IBM Mainframe or AS400 select **IBM Personal Communicator (HLLAPI)**, then click **Next**.

Note: Blue Prism currently does not support *IBM iAccess Client Solution with EHLLAPI Interface For Windows*, therefore the options shown below that are highlighted with red square should <u>NOT</u> be selected.

Blue Prism version 6.5.1 and above:

Application Modeller Wizard	?	×
Application Modeller		-
Indicate what type of application you are using		
⊖ Generic HLLAPI		[
O IBM iAccess For Windows (We do not currently support IBM iAccess Client Solutions) (EHLLAPI)		
O IBM Personal Communicator (COM API)		
IBM Personal Communicator (HLLAPI)		
O Micro Focus Attachmate Extral X-treme 9.3 (ATMAPI32)		
O Micro Focus Infoconnect (WinHLLAPI)		
○ Micro Focus Reflection 9.x and earlier (COM API)		
O Micro Focus Reflection for Desktop 16 (.NET API)		
O Micro Focus Rumba (EHLLAPI)		
OpenText HostExplorer (formerly Hummingbird) (COM API)		-
OpenText HostExplorer (formerly Hummingbird) (EHLLAPI)		
Ericom PowerTerm InterConnect (HLLAPI)		
O HP Teemtalk (EHLLAPI)		
O NDL Active Conductor (HLLAPI)		
○ RMD (HTTP/XML)		-
O Rocket PASSPORT (COM API)		
< Back Next >	Cancel	

For earlier versions of Blue Prism (prior 6.5.1) the option will show as IBM iAccess (EHLLAPI):

Application Modeller Indicate what type of application you are using Generic HLLAPI IBM Haccess (EHLLAPI) BIM Personal Communicator (COM API) BIM Personal Communicator (HLLAPI) BIM Personal Communicator (HLLAPI) Micro Focus Attachmate Extral X-treme 9.3 (ATMAPI32) Micro Focus Infoconnect (WinHLLAPI) Micro Focus Reflection 9.x and earlier (COM API) Micro Focus Reflection for Desktop 16 (NET API) Micro Focus Reflection for Desktop 16 (NET API) Micro Focus Reflection for Desktop 16 (NET API) DepenText HostExplorer (formerly Hummingbird) (COM API) OpenText HostExplorer (formerly Hummingbird) (EHLLAPI) Ericom PowerTerm InterConnect (HLLAPI) HITP/XML Rob (HTTP/XML) Rob (ATTP/XML) Rocket PASSPORT (COM API)	b	Application Modeller Wizard	? X
Indicate what type of application you are using Generic HILAPI IBM IAccess (EHLAP) IBM Personal Communicator (COM API) IBM Personal Communicator (HLLAPI) IBM Personal Communicator (Formerly Hummingbird) (COM API) IBM Personal Communicator (HLLAPI) IBM Personal Communication (HLLAPI) IBM Personal (EHLLAPI) IBM Personal (EHLAPI) IBM Per	Application Modeller		
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Indicate what type of application you are using Generic HLLAP IBM IAccess (EHLLAP) IBM Personal Communicator (COM API) IBM Personal Communicator (HLLAP) IBM Personal Communicator (HLLAP) IBM Personal Communicator (HLLAP) IBM Tore Focus Attachmate Extral X-treme 9.3 (ATMAPI32) IBM OF Focus Infoconnect (WinHLLAP) IBM Fore Focus Reflection 9x and earlier (COM API) IBM Fore Focus Reflection for Desktop 16 (NET API) IBM OF Focus Reflection for Desktop 16 (NET API) IBM OF Focus Rumba (EHLLAP) IBM Core Focus Rumba (EHLLAP) IBM Fore Focus Rumba (EHLLAP) IBM Focus Rumba (EHLLAP) IBM Fore Focus Rumba (EHLLAP) IBM Focus Rumba (EH			
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IBM iAccess (EHLLAPI) IBM Personal Communicator (COM API) IBM Personal Communicator (HLLAPI) Micro Focus Attachmate Extral X-treme 9.3 (ATMAPI32) Micro Focus Infoconnect (WinHLLAPI) Micro Focus Reflection 9.x and earlier (COM API) Micro Focus Reflection for Desktop 16 (NET API) Micro Focus Reflection for Desktop 16 (NET API) OpenText HostExplorer (formerly Hummingbird) (COM API) OpenText HostExplorer (formerly Hummingbird) (EHLLAPI) Ericom PowerTerm InterConnect (HLLAPI) HP Teemtalk (EHLLAPI) NDL Active Conductor (HLLAPI) RMD (HTTP/XML) Rocket PASSPORT (COM API)	Generic HLLAPI		
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4. Select the Session Identifier and click Next.

Application Modeller Wizard			?	×
Application Modeller				
Session Identifier				
A				\sim
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Note: The **Session Identifier** must match with the **Session ID** that was selected in the session profile. Refer to below screenshot.

BP5250 Display			×
	Start Options		
Advanced Associated Printer	Session ID	A	~
Backup Servers	- Auto-Start Options		
SLP	Macro	None	\sim
 Screen Font 	Name		
Print Screen	Parameter (Optional)		
Preferences Start Options Language	Auto-start HLLAPI Enabler		

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5. Set the Application Manager mode to match the bitness of the ACS software (<u>Note -</u> "Embedded" mode works for both bitness, however sometimes, you <u>may</u> need to set it to "External, 64-bit mode" if using 64-bit ACS software).

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Application Modeller			-	0	>
Define the elements of an	application that will be used by C	Object Stud	lio		
	Application Model belongs to this Obje	ect			
Application Explorer	Application Name				
Filter the tree 🗙	ACS Mainframe				
ACS Mainframe Element1	Session Identifier				-
	A				×
	Select the Application Manager mode				
	External, 64 bit mode				Ý
	Provide the time that the object will wait for th throwing an exception Days Hours Mins	e application to	respond	before	

6. Click the Launch button in Application Modeller to Attach to the running session.

Application Modeller	? – 🗆 🗙					
Define the elements of an application that will be used by Object Studio						
	Application Model belongs to this Object					
Application Explorer Filter the tree ACS Mainframe L Element1	Application Name ACS Mainframe Session Identifier A A Select the Application Manager mode External, 64 bit mode Provide the time that the object will wait for the application to respond before throwing an exception Days Hours Mins Secs If necessary, enter any options specific to this target application, as directed by Blue Prism technical support.					
Add Element Child	Launch Diagnostics Application Wizard					
	OK Cancel Apply					

Identifying elements in ACS Mainframe emulator

Using the **Identify** button, highlight the inner window using Win32 Mode spy mode and confirm the selection by using the left-click mouse button.



This will produce the identification grid as below:

A - 8P5250 Display File Edit View Communication Artigns Window	Helo	- 0 ×
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For more details on how to spy a Mainframe application, refer to the <u>Using the Blue Prism Mainframe Spy</u> Guide available from the **Blue Prism Portal > Documents** section.

Troubleshooting

• Problem 1:

If the following error message pops up:

Application Modeller	? – 🗆 🗙
Define the elements of an application that will be used by Object Studio	
	Application Model belongs to this Object
Application Explorer Filter the tree ACS Mainframe Element1	Application Name ACS Mainframe Session Identifier Fror - Failed to launch application - Launch failed: Error from Connect ToHostOrSession: An incorrect host presentation space ID was specified. The specified session either does not exist or is a logical printer session. This return code could also mean that the API Setting for DDE/EHLLAPI is not set on. Return code: (1) Error - Copy OK
Add Element Child	Launch Diagnostics Application Wizard
	OK Cancel Apply

• Cause 1:

There is a mismatch of Session ID between ACS Mainframe session ID and Blue Prism Application Modeller Session ID.

To resolve, check the Session ID matches between the ACS Mainframe session configuration and the Blue Prism Application Modeller Session ID.



o Cause 2:

The Mainframe Session has not launched yet and is not connected to the Mainframe. To resolve, ensure the Mainframe Session is launched and already attached.

Problem 2:

If the following error message pops up, it is because Blue Prism cannot find the relevant library dll file:

"Could not load the dll - PCSHLL32.DLL."



Solution:

Search PCSHLL32.DLL file on the PC and then:

- 1. Copy PCSHLL32.dll to your "C:\Program Files\Blue Prism Limited\Blue Prism Automate" directory.
- 2. Copy PCSHLL32.dll to the **Windows system** directory.

The **%windir%\system** variable retrieves the path of this directory for 64-bit files on a 64-bit OS, and 32-bit files on a 32-bit OS.

For 32-bit files hosted on a 64-bit OS the directory is %windir%\SysWOW64

Problem 3:

If the Java spy mode does not work on the ACS GUI, then the cause often relates to the Java Access Bridge either not being installed or not being activated.

To resolve this issue, please refer to the <u>Java Access Bridge User Guide</u> document available on the Blue Prism Portal > Documents section.